

drbobcanhelp.com

8009 Shellnut Road Raleigh NC 27615 / (919)848-3700 or toll free (866)372-6222, FAX (919)846-1431

CD/DVD Order Form

Billing Information

Customer Name: _____

Organization: _____

Address 1: _____

Address 2: _____

City: _____ State/Province: _____

Zip Code: _____ Country: _____

Email: _____

Phone (day): _____ Phone (eve): _____

Shipping Information *(If different than billing information)*

Customer Name: _____

Organization: _____

Address 1: _____

Address 2: _____

City: _____ State/Province: _____

Zip Code: _____ Country: _____

Email: _____

Order Specifications

CD DVD Quantity: _____

Print on Disc: Silver Disc White Disc Print to Hub

Labels: Glossy White Matte White Print to Hub

Packaging: SlimLine ClamShell Paper Sleeves

Jewel DVD Case Wallets/Folders

Mailers Quantity: _____

Labels (Please attach list)

Graphics: Artwork will be provided

Drbobcanhelp.com will create custom artwork

If supplying original art work, what program was used to create your files?

Illustrator Photoshop Quark Corel Draw

Are your files: PC Based Mac Based

How would you like your proof delivered?

Proof by US Mail (Allow 2-3 days for Delivery)

Proof by Overnight Delivery (Shipping will be Charged)

Proof via e-mail .pdf

No proof necessary (Only available if artwork is provided)

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CD/DVD Order Form

Content

CD/DVD Title: _____

This CD/DVD contains the following:

- Software Presentations
- MultiMedia Presentations
- Enhanced CD/DVDR (Combination of CDROM files and audio and/or video tracks)

The content on this CD/DVD is: (check all that apply)

- Original: You or your company wrote and/or designed and also own the rights to the programming and/or presentation material.
- Some or all of the content is licensed from a 3rd party. (This includes any executable files such as: Adobe Acrobat Reader, MS Explorer, Navigator, Power Point, etc. (Include copy of license(s))
- Music, sound clips, video or other multimedia content licensed from a 3rd party. (Include copy of all licenses)

Payment

- American Express
- MasterCard
- Visa
- Discover
- Money Order/Cashier's Check
- Check
- Cash (local deliveries only)

Name as it appears on card: _____

Card Number: _____

Expiration Date: _____

Card Verification Number: _____

Credit Card Statement Address

Address 1: _____

Address 2: _____

City: _____ State/Province: _____

Zip Code: _____ Country: _____

By signing below I confirm that I am ordering the above listed items from drbobcanhelp.com. I further declare that I have the legal right to reproduce this CD/DVD project and I agree to be bound by drbobcanhelp.com's Terms and Conditions as found on page 3 of this order form.

Sign: _____ Date: _____

_____ I have read, understand, and agree to the Terms and Conditions as found page 3.

drbobcanhelp.com

Terms and Conditions

1. ACCEPTANCE OF ORDERS

Orders shall not be binding up on drbobcanhelp.com until accepted and confirmed in writing via email by an authorized representative of drbobcanhelp.com.

2. DELIVERY

(A) Shipping dates are approximate and deliveries are subject to unavoidable delays. Once a package leaves our offices, we cannot be responsible for delay.

(B) drbobcanhelp.com shall have the right to deliver all of the goods at one time or in installments from time to time within the time of delivery herein provided.

(C) When delivery in installments is chosen by drbobcanhelp.com, the delivery of non-conforming goods, or a default of any nature, in relations to one or more installments of this contract will not substantially impair the value of this contract as a whole and will not constitute a total breach of the contract as a whole.

(D) When delivery in installments is chosen by drbobcanhelp.com, drbobcanhelp.com shall prepare an invoice showing the price of the goods shipped at the time of each shipment under this contract and the customer shall pay the amount of this invoice at the time of delivery.

3. ACCEPTANCE OF GOODS-INSPECTION

The goods shall be inspected by customer upon tender to customer. Failure to inspect within ten (10) days after tender shall constitute a waiver of the customer's rights of inspection and shall be equivalent to acceptance of the goods. Customer shall pay all costs of inspection.

4. ACCEPTANCE OF GOODS- CLAIMS

(A) DEFECT

Customer hereby waives any right or rejection or revocation of acceptance of any claim or defense based on the quality of the goods specified here (defect) unless: (1) within ten (10) days after customer learns of the defect complained of, but in any event no longer than thirty (30) days after receipt of shipment, customer sends to drbobcanhelp.com at its main office at 8009 Shellnut Road, Raleigh, NC, 27615, a letter by registered mail specifying the nature of the complaint and (2) within such thirty (30) days sends by parcel post or express prepaid to drbobcanhelp.com's office at the address listed above a sample of the goods alleged to be defective or inferior. Compliance by the customer with these conditions precedent shall not constitute an admission by drbobcanhelp.com of the merits or amount of customer's claim or defense. CUSTOMERS SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF DEFECT IS EXPRESSLY LIMITED TO THE CORRECTION OF SUCH DEFECT BY drbobcanhelp.com AT ITS ELECTION AND SOLE EXPENSE, EXCEPT THAT THERE SHALL BE NO OBLIGATION TO REPLACE OR REPAIR ITEMS WHICH BY THEIR NATURE ARE EXPENDABLE.

(B) SHORTAGES Claims for shortage or deduction for erroneous charges must be presented within ten (10) days after receipt of the goods or they will not be allowed. No goods will be taken back and credited or replaced unless arrangements for such return have been made and approved in advance by drbobcanhelp.com.

5. DELAY IN PERFORMANCE

No liability shall result from delay in performance or non-performance caused by circumstances beyond the control of drbobcanhelp.com, including without limitation act of God, storm, fire, flood, unusually severe weather, catastrophe, war, insurrection, riot, government action, accident, strike, lockout, labor trouble, shortage, inability to obtain material, equipment or transportation or terrorist attack.

6. OWNERSHIP AND SALE OF PROPERTY

Materials provided by drbobcanhelp.com in connection with the order shall remain drbobcanhelp.com's property. Materials provided by the customer in connection with the order will remain customer's property. It is customer's responsibility to insure its property. drbobcanhelp.com shall not be liable for loss or damage. drbobcanhelp.com reserves the right to withhold customer's property until the full amount of all monies owed by customer to drbobcanhelp.com are paid. If customer fails to pay or fails to claim its property within six (6) months, drbobcanhelp.com may dispose of customer's property in any manner drbobcanhelp.com deems appropriate. drbobcanhelp.com may, or on written demand of the customer when all outstanding invoices have been paid by customer, return the customer's materials at customer's expense. Drbobcanhelp.com assumes no liability for any materials left at drbobcanhelp.com after one year from the date of completion of customer's work/order.

7. PAYMENT TERMS

The terms of payment shall be net thirty (30) days from date of invoice. Any amount outstanding after said date shall be deemed an "amount past due".

8. INTEREST

Interest shall accrue to customer on any and all past due amounts at the rate of one and one half percent (1½%) per month (18% per annum) on the amount(s) past due computed from the due date to the date of payment.

9. TAXES

Prices are exclusive of all government excise, sales, use, occupational, or like taxes and, therefore, are subject to an increase equal in amount to any tax drbobcanhelp.com may be required to collect or pay upon the sale of delivery of the items purchased.

10. WARRANTY AND DISCLAIMER OF WARRANTY

Drbobcanhelp.com MAKES NO WARRANTY OF ANY KIND EXPRESSED OR IMPLIED AND CUSTOMER EXPRESSLY ACKNOWLEDGES THAT NO SUCH REPRESENTATIONS OR WARRANTIES HAVE BEEN MADE BY drbobcanhelp.com OR ON ITS BEHALF, EXCEPT THAT THE GOODS SOLD UNDER THIS AGREEMENT SHALL BE OF THE STANDARD QUALITY OF drbobcanhelp.com. Customer assumes all risk and liability resulting from the use of the goods, whether used singly or in combination with other goods. drbobcanhelp.com neither assumes nor authorizes any person to assume for drbobcanhelp.com any liability in connection with the sale or use of the goods sold. No representation or other affirmation of fact not set forth herein, including but not limited to statements regarding capacity, suitability for use, or performance of the goods shall be or be deemed to be a warranty or representation by drbobcanhelp.com for any purpose nor give rise to any liability or obligation of drbobcanhelp.com, whatsoever.